

# **Home Network or Access Link?**

## ***Locating Last-mile Downstream Throughput Bottlenecks***

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# It is Difficult to Locate Problems in the Last Mile

lifelacker

## Why Is My Internet Suddenly So Slow?

 Adam Dachis  
Filed to: ASK LIFEHACKER 2/18/14 10:00am

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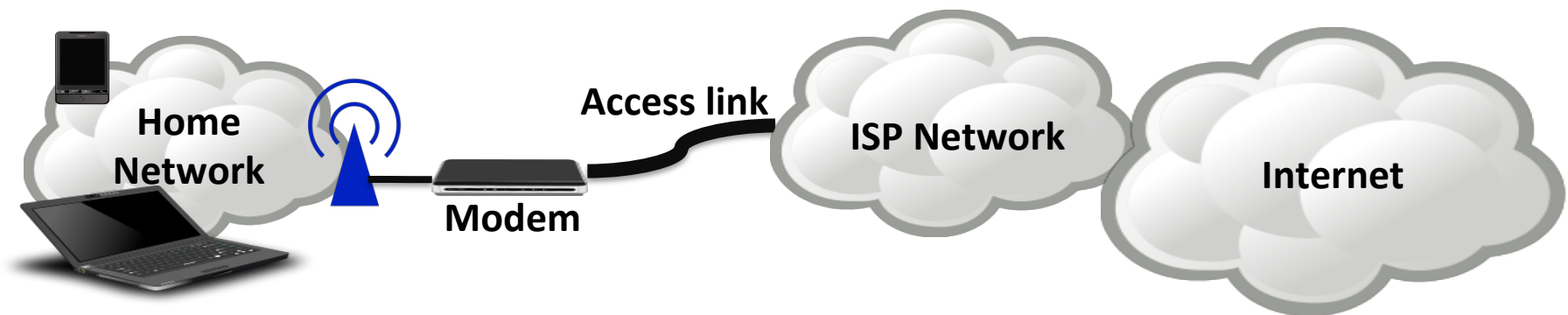


Many sources of problems

- ISP congestion
  - Wireless / End-Clients
- Or beyond
- Peering
  - Server-side

**How can we determine whether the problem is the home wireless network or access link?**

# Exploiting the Gateway's Vantage Point to Locate Bottlenecks



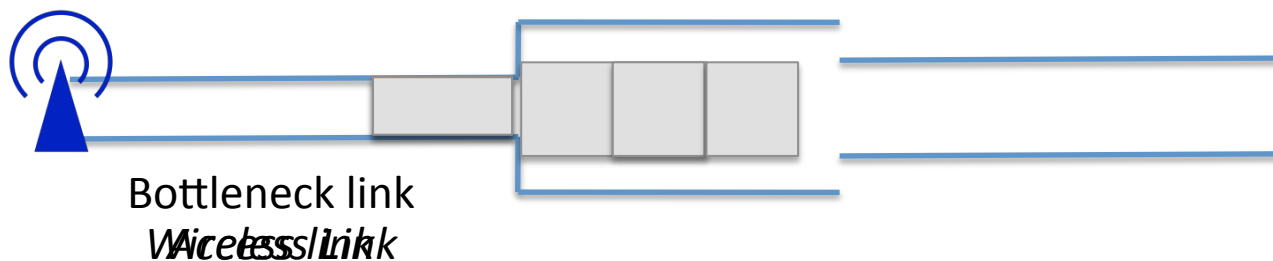
- End hosts do not have sufficient visibility
  - No global view: can identify *presence* of bottlenecks, but not location
- The gateway has visibility into access link and wireless network

# Locating Last-mile Bottlenecks from the Gateway

- Active measurements are not representative
  - Throughput/latency don't mean much *per se*
  - May not represent actual performance users see
  - Wireless conditions vary too much
- We need to measure *passively*
  - Represents actual user traffic (and end-to-end)

**What metrics can we use from the gateway?**

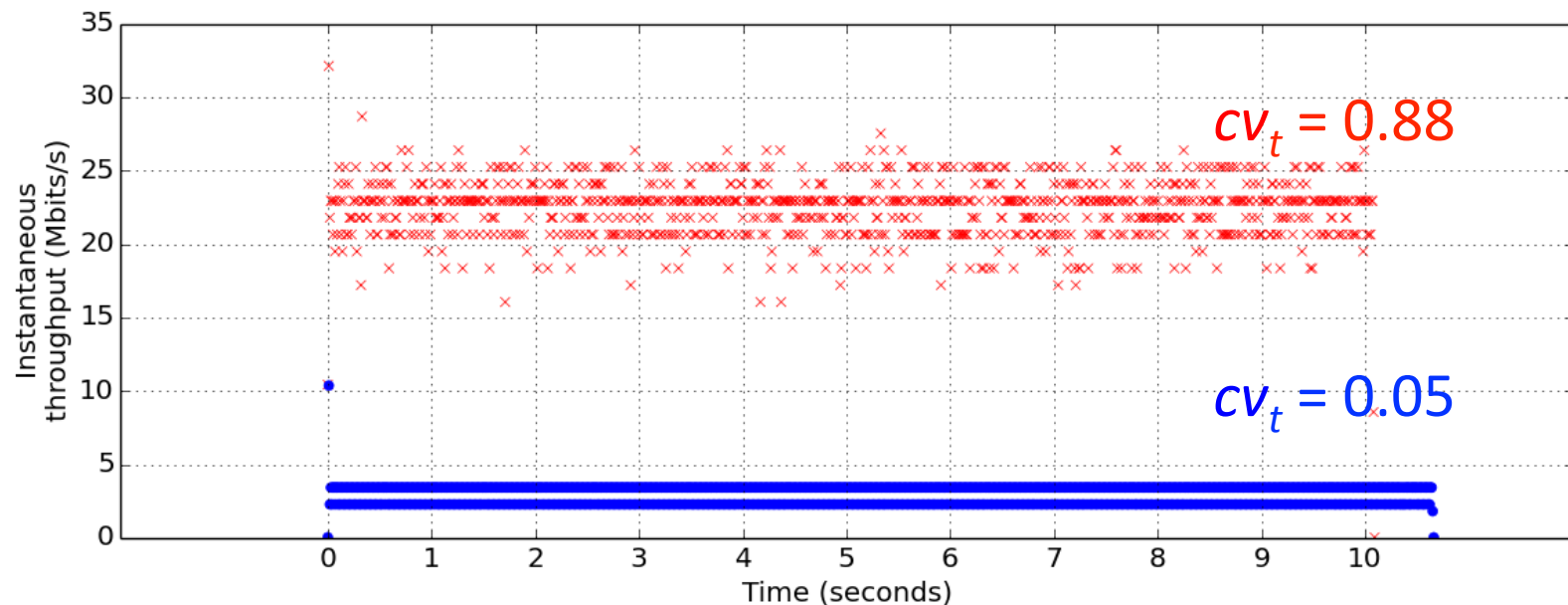
# Locating Last-mile Bottlenecks Using Buffering Information



**Packets get buffered at bottleneck link**

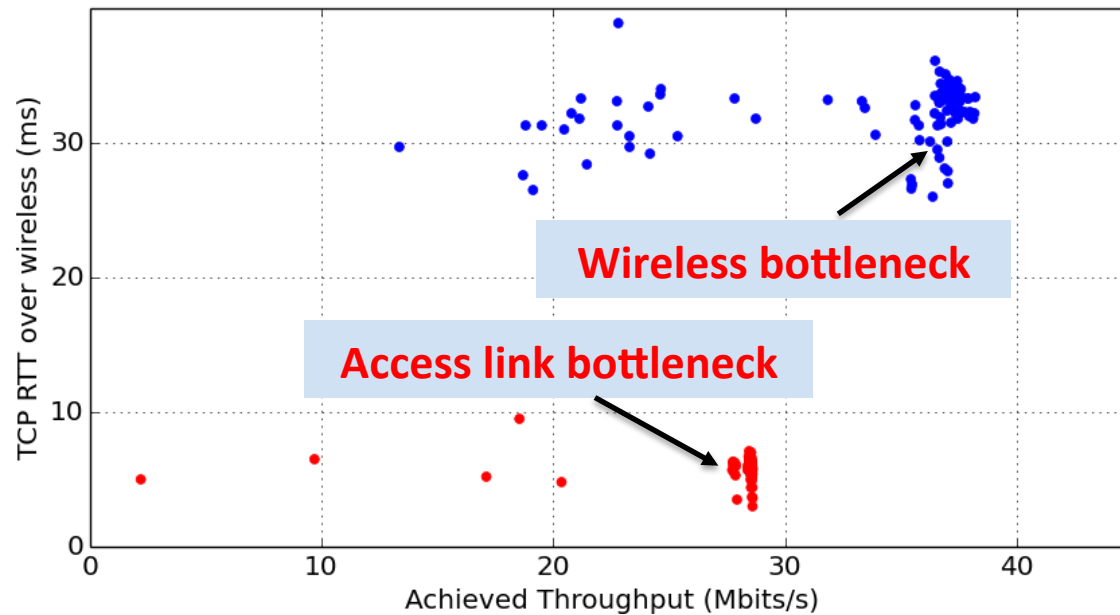
- Smoothed departures on bottleneck leads to steady packet inter-arrival times at the destination
- Buffering delays at queue leads to increased RTT

# Bottlenecked Packets Have Steady Inter-arrival Times



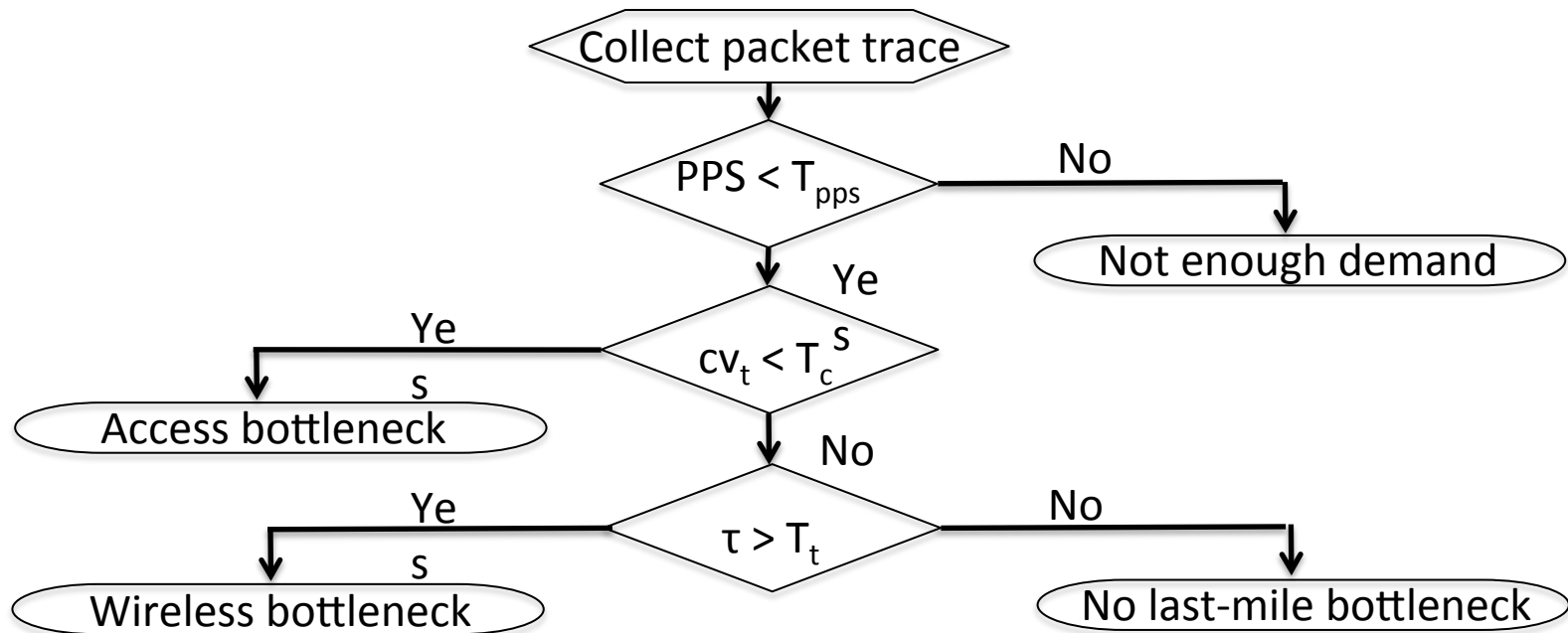
**Packets *after* bottleneck have low coefficient of variation of inter-arrival time ( $cv_t$ )**

# Using LAN RTT to Detect Wireless Bottlenecks



**LAN RTT ( $\tau$ ) between gateway and client increases significantly if the wireless is the bottleneck**

# Home or Access?: A Light-weight Bottleneck Locator for the Gateway





# Experimental Evaluation

- Testbed with configurable “access link”
  - Varying wireless, access link, loss/latency
  - Emulate wireless, access link, and miscellaneous bottlenecks
  - Wide area pathologies - loss, high latency
- High detection accuracy for simple thresholds
  - [ $cv_t < 0.8$ ,  $\tau > 15$  ms] leads to TPR > 95%, FPR < 5%

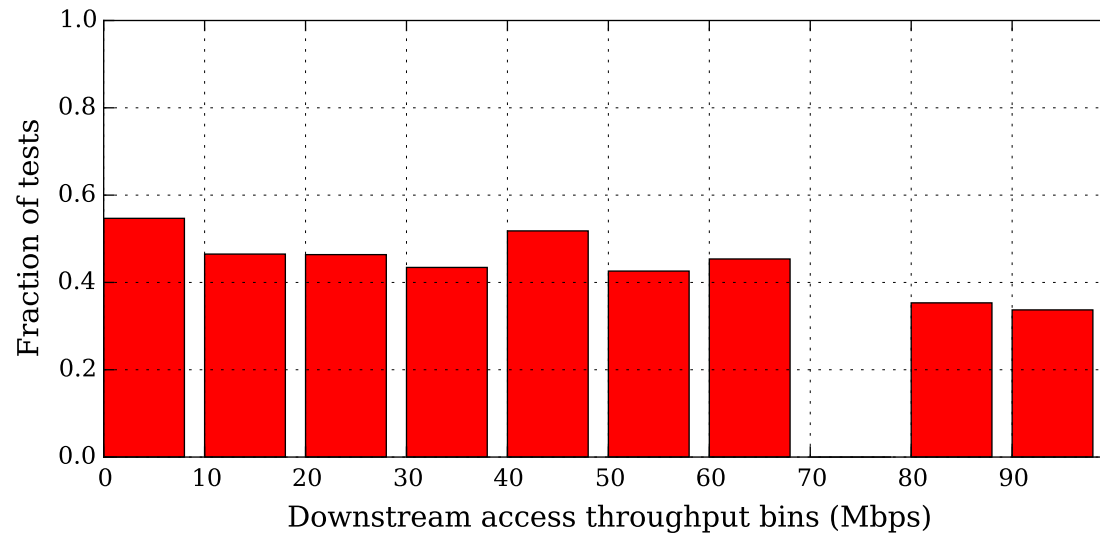
# System Prototype Design

- Collect pcaps on device
  - No payload: only TCP/IP headers
  - Headers completely anonymized on device
  - 10 seconds or 10,000 pkts, whichever comes first
  - Number of devices using network (anonymized)
  - Wireless configuration
- Data collected 3 times an hour
- Offline analysis of anonymized data

# Deployments

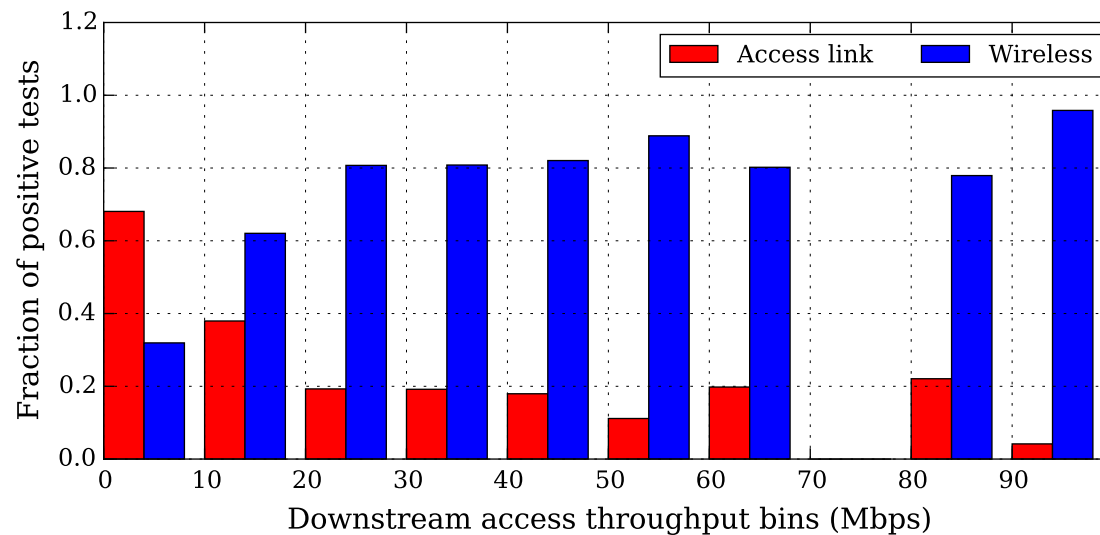
- Pilot: on Project BISmark deployment
  - Netgear WNDR 3700v2, 3800 (802.11 agn)
  - 650MHz processor, 128 (64 for 3700v2) MB RAM
  - 64 homes worldwide, 1 month
- FCC/SamKnows deployment
  - Netgear WNR 3500L (802.11 bgn)
  - 480 MHz processor, 32 MB RAM
  - 2652 homes in US, 2 days

# How Frequent are Throughput Bottlenecks?



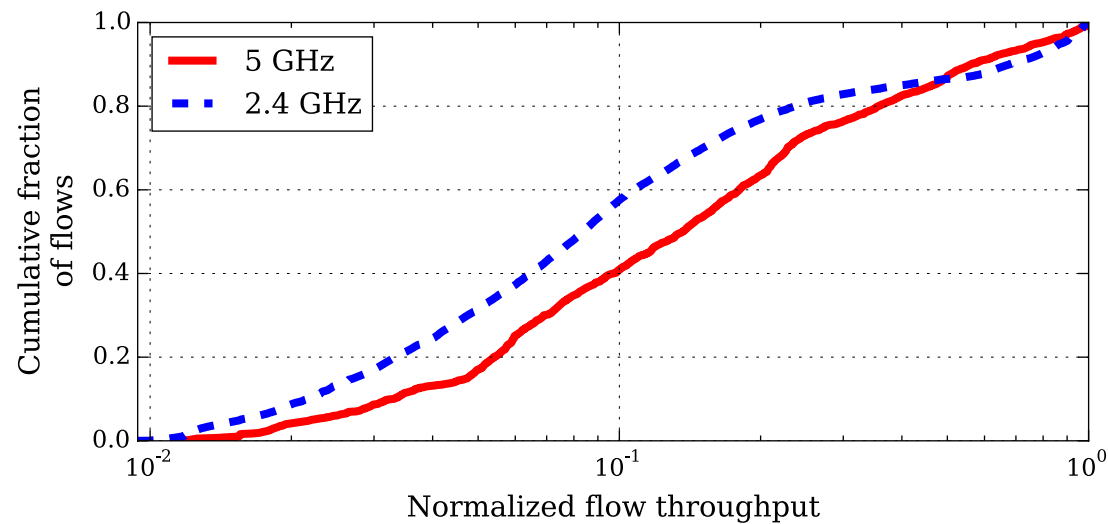
**40-55% of tests with significant traffic see throughput bottlenecks**

# Access-link vs Wireless bottlenecks



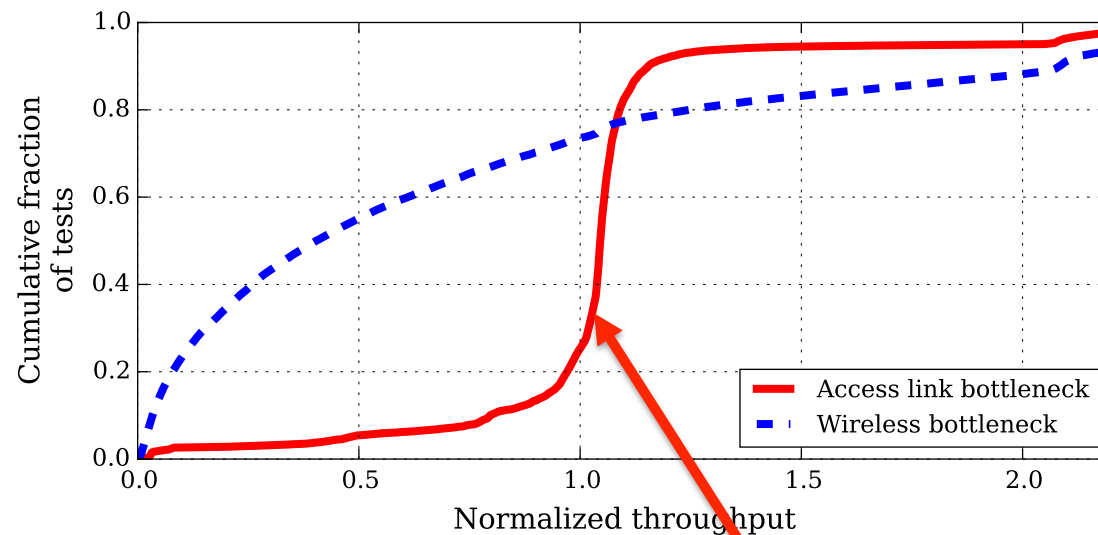
**Access link bottlenecks are only significant < 20 Mbps.  
Wireless bottlenecks dominate beyond 20 Mbps.**

# Potential Wireless Problem: 2.4GHz



**The 5 GHz channel has higher bitrates,  
lower retransmission rates**

# What Throughputs do Users Get When They are Access Bottlenecked?



**Throughput matches user's access link throughput  
(measured independently)**

# Project Status

- Proof-of-concept system works on OpenWRT
  - FCC deployment had some resource constraints issues
  - Actively developed for improved robustness
  - Online version demo'd at ACM SIGCOMM 2014
- Caveats: Does not work for upstream traffic or with wireless upstream (WiMax/4G)
- Looking for deployments in home routers!



# Conclusion

- **HoA:** A light-weight and accurate system to locate last-mile downstream throughput bottlenecks
  - Deployed by the FCC MBA program in resource-constrained gateways
  - Looking for further deployments!
- Access link bottlenecks are common < 20~Mbps
  - Wireless bottlenecks dominate > 20~Mbps

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